



# Vancouver Public Schools Office of The Education Ombuds

A Community Focused Program Introduction

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# What is an Ombuds?

*A trusted individual who can assist in navigating conflicts and issues.*

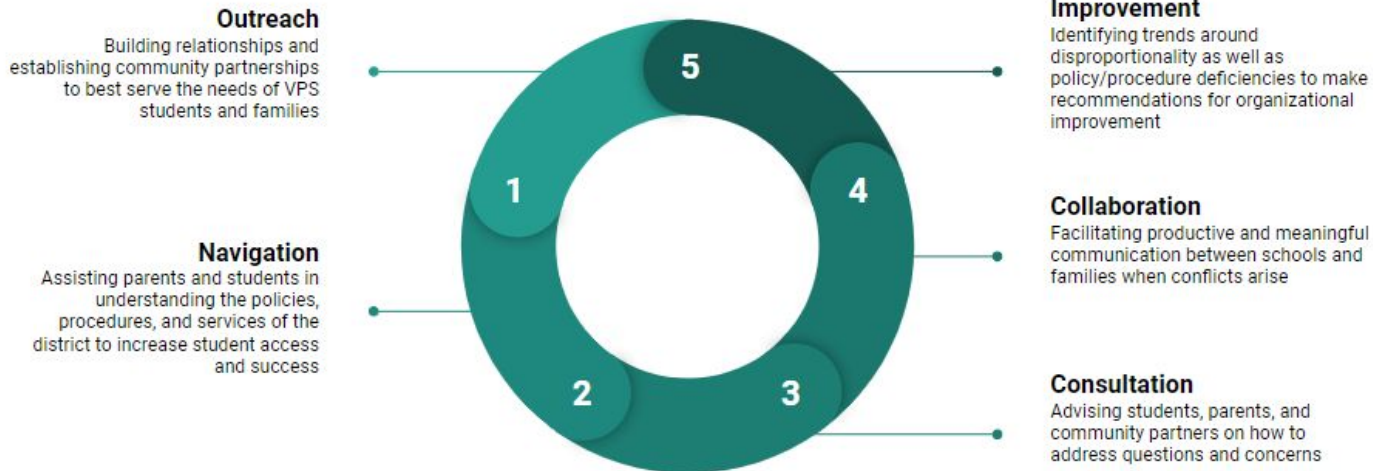


# Program Purpose and Description

## Vancouver Public Schools Office Of The Education Ombuds

The education ombuds works with students, families, schools, and the community to resolve conflicts, build supportive partnerships, and foster collaboration so that every student can engage in a valuable educational experience within Vancouver Public Schools. The ombuds will provide confidential and unbiased guidance, resources, information, and support to build greater family-school partnerships. This work will aid in supporting the district's initiative of creating a school system with equity by removing barriers that impede students from accessing the tools and resources they need to successfully engage in their learning environments.

### System of Support



# Primary Goal of the Ombuds Office



# Office of the Education Ombuds

## Frequently Asked Questions



Who We  
Serve



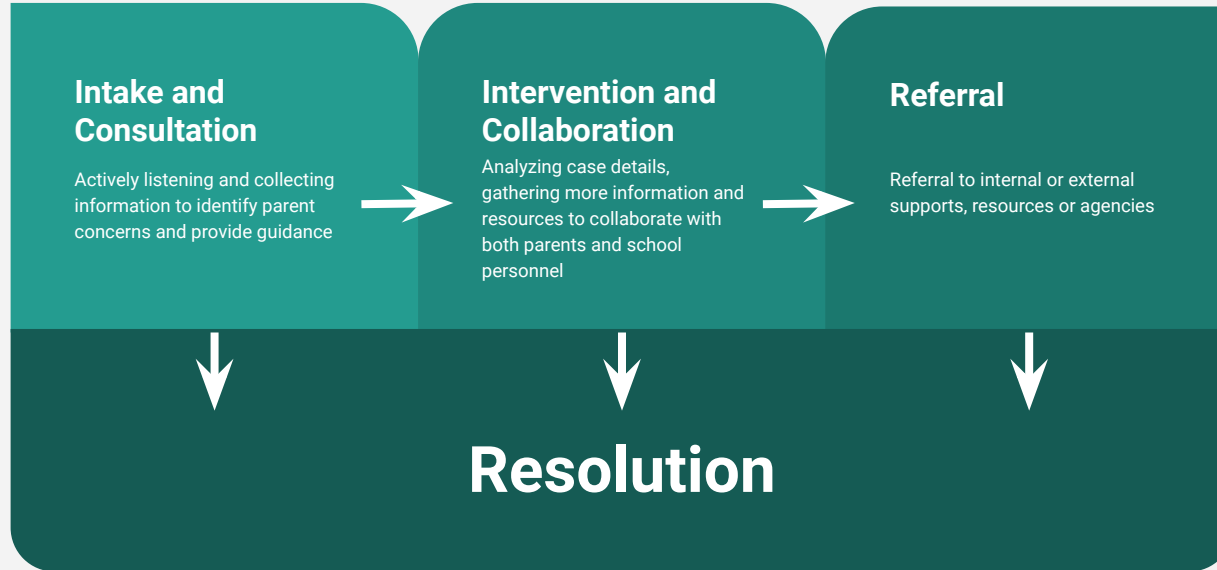
Services  
Provided




Services  
Not  
Provided

# OEO Case Process

## The Steps We Take to Find Resolutions





# Office of the Education Ombudsman

Engagement and  
Communication



## What is an ombuds?

A trusted individual who can assist in navigating conflicts and issues.

If you have concerns about your child's educational experience within Vancouver Public Schools, the Ombuds is here to help you navigate the district's processes and procedures, address concerns, and answer questions.



For more information  
visit the website:  
[vansd.org/ombuds](https://vansd.org/ombuds)



## Questions about your child's experience in VPS?

**The education ombuds connects families with answers and solutions. The ombuds:**

- Works with students, families, schools, and the community.
- Resolves conflicts, builds supportive partnerships, and fosters collaboration.
- Provides confidential and unbiased guidance, resources, information, and support.
- Supports the district's equity work by removing barriers impeding students from accessing the tools and resources they need to successfully engage in their learning environments.

**The education ombuds is here to support you.**

**For more information  
visit the website:  
[vansd.org/ombuds](https://vansd.org/ombuds)**



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# Identifying Trends to Improve Outcomes For Students





# Program Evaluation Tools

Parent Surveys

Monthly Engagement Report

Year End Evaluation





# Questions

## *Contact Information*

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<https://vansd.org/ombuds/>