



Attendance: Diane Harmon, Zoe Warner, Jaclyn Sizer (CFTH), Heather Young (Share), Cody Shaw (CFTH), Lindzy Staples (Second Step Housing), Maddy Klemz (CFTH), David Tonn (CFTH), Jeannette Underwood (CFTH)

Data Completeness Report Card for January, 2021

- We looked at a three month comparison, darker the green the higher the score. We have been on a good trend for awhile – with an A for our system. 96.38% for January represents a 3-month high score. Please keep up the good work.
- If you see N/A it means that there hasn't been any clients entered during that month. If you still see a score for a project that has ended, this can serve as reminder for projects that need to have clients exited out. To see clients who haven't exited you can run a CoC APR or Entry/Exit report to see who they might be.

System Performance Data Dashboards Review & Updates

<https://www.councilforthehomeless.org/system-dashboard/>

- Review of latest Dashboard Outcomes
 - The dashboard is now viewable at project level; for example, you can look at Emergency Shelter and then look at all of the individual programs

If you click on program type, you can see the percentage, and the shading shows if it is increasing (pink/red) or decreasing (blue/green) or if it is meeting the goal for a particular outcome – which is set by Commerce (if you hover over).

- Dale provided an example of checking your program outcomes.

Training Video: System Performance Measure1: Length of Time Persons Remain Homeless:

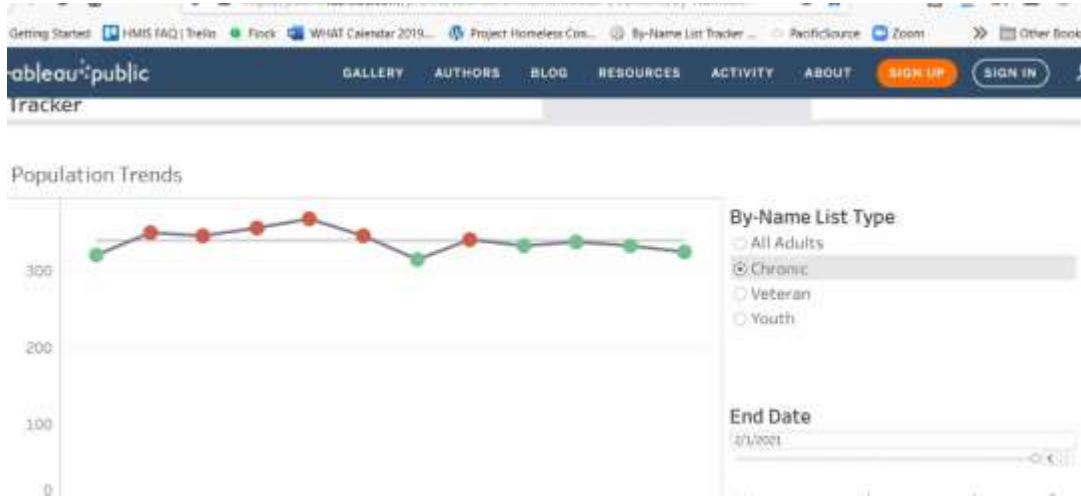
<https://www.hudexchange.info/trainings/system-performance-measures/>

- **System Performance Measure #1: Length of Time Persons Remain Homeless**
This video provides recipients and sub-recipients with an overview of system performance measure #1. The video describes how to calculate the length of time persons remain homeless and why this measure is one of the most important for evaluating system success. Since this calculation is complex, examples are provided to aid in understanding.
- Dale showed similar examples using numbers from our own system.

Built for Zero update

We have had by name lists for awhile now. But part of this new process is that they look at our meeting structures and how they are organized and our by name list and they give us a scorecard.

- Improvement System Shaper By Name List Scorecard progress (18 of 28): Our score is 18 right now so we have things we can improve on.
 - One example of a scored item, for example, is our certainty that 90% or more are on our by name list somewhere.
- By Name List Tracker: We have a tracker so Dale demonstrated it. It's a report that is updated monthly. It tells how many people we have on our by name lists. We have three types: Veterans, Chronic and Youth.



Data Quality Summit in the Fall

Dale mentioned that the HMIS team will be planning a HMIS Data Summit meeting for all HMIS user to be held in the Fall of 2021.

Future Meeting Schedule (Final Friday of Every Even Month):

- Apr 30th, 2021 10-11am Online Meeting
- June 25th, 2021 10-11am Online Meeting