



System Performance Workgroup Summary

October 30th, 2020 10-11am

Zoom Meeting Online Meeting

Introductions from attendees:

- Welcome to Zoe Warner, the new HMIS specialist. Jacklyn Sizer (CHTH),

Dale Whitley (CFTH), Terrell Berry (Janus Youth), Heather Smith (), Jamie Spinelli (CVAB), Sarah (CSNW), RJ Stangland (Impact NW), Gideon Faulconer (CSNW), Sherri (CSNW), Jaclyn Sizer (Share)

Dale reviewed the System Dashboard on the CFTH Website for data completeness of each program type: <https://www.councilforthehomeless.org/system-dashboard/>

- The first thing viewed are all the outcomes as an entire system. There is the ability to sort by each program type to see the outcomes for just that program type. When we see a green color that represents an improvement.
- We can also view by each program project. (Any report can be sent to you. This allows us to better make corrections if any fields are missing.
- You can also look at data timeliness. This is critically important to put in housing moving dates.
- Our purposes for reviewing data is to ensure that time to housing decreases.
- What would be ideal is for folks to review their program and project and timeliness data in advance and then we can talk about it and answer questions.
- There is also an Equity Dashboard, which shows our system's progress around Equity.

A discussion was held about adding additional race/ethnicity/tribal affiliation options beyond HUD's definitions.

HUD gives us narrow definitions to collect and report on. As a system we would like to have more expansive performance reporting. We are interested in hearing what systems agencies use / ways that other programs are collecting this information so that we can align and learn from other people's experiences.

- IN HMIS database we are required to collect certain information regarding identity (they are limited) – but we have the ability to add identity options to a drop down list so people can add first, second, third identification options.
- Another way for each HUD type, we can add sub-types.
- Once we come up with a more firm plan, we will review together. IN the meantime feel free to send Dale ideas for documents that include this information to work from.

Built For Zero Initiative

This is an initiative from Community Solutions who helps communities to reach functional zero. We recently became one of the 80 communities engaged in this initiative.

- There is great data to show the outcomes. The primary priority is obtaining quality real time data. It will require a lot of planning and meeting to achieve the requirements of the program.
- Functional Zero means we have the ability to quickly house a person and achieve a balance between people entering and exiting homelessness.
- We will do this through the use of “By Name” lists and meetings. We have already begun to hold these By Name meetings – right now veterans, for example, – and that is the centerpiece of this program. The idea is to have confidence that someone is working with every person on the list.
- Other tools that assist in this endeavor:
 - Set set up the Built For Zero data points in the HMIS to measure accurately from the data side
 - One of the other key components will be Work Groups around effective case conferencing, team coaching and training. It opens up many resources to us.
 - Another conceptual aspect is “SHIFT” (6 consecutive points where you had a decrease from the median)

Announcement: 2021 PIT Count Planning Meeting Nov. 6, 11-Noon

11:00 am **ADJOURN**

Future Meeting Schedule (Final Friday of Every Even Month):

Dec 18th, 2020 10-11am Online Meeting

Feb 26th, 2020 10-11am Online Meeting