Attendance:
David Tonn (CFTH), Rebecca Royce (Clark County), Jaclyn Sizer (Share), Zoe Warner (CFTH),
Heather Young (Share), Keeva Diestra (Janus) , Jeannette Underwood (CFTH), Shelly Harryman
(Janus), Sherry

Data Completeness Report Card for December
Dale showed the three-month comparison (Oct, Nov, Dec) with % and letter grade. We are at a
96.01%, still an A, down slightly since September. The brighter the green the higher the score.
Dale noted that a smaller program where data is missing for one client can significantly skew the
results. Call Dale if you need assistance in fixing data.

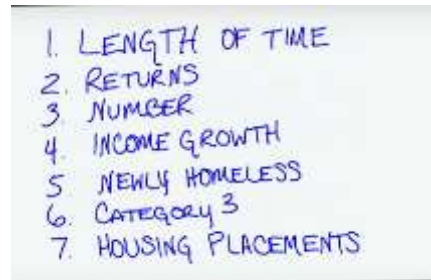Dale said we can attach the report and send it out after the meeting.

Data Dashboards Review & Updates

o Review latest Dashboard Outcomes from the website: Navigate by these tabs:

  ▪ CFTH – About Homelessness – Data and Analysis – System Dashboard
  The dashboard is important for communicating how we are doing as a system and if we are
  meeting the goals that bring in the funding to our community.

  ▪ Dale showed a video that shows what CoC System
    measures. Data collection is critical to the overall
    stability of system coordination. Performance
    measures better allow a system to serve all clients
    who are experiencing homelessness and to
    understand the barriers to exiting.

1. LENGTH OF TIME
2. RETURNS
3. NUMBER
4. INCOME GROWTH
5. NEWLY HOMELESS
6. CATEGORY 3
7. HOUSING PLACEMENTS

  ▪ Other training videos can be viewed here:
    https://www.hudexchange.info/trainings/system-performance-measures/

o Dashboard is now viewable at project level

  ▪ Dale encourages program coordinators to click on each of your programs to see if
    anything stands out
  ▪ Choose the length of time to view the program

o Example of checking your program outcomes

Dale gave the example of PSH. He noticed 70% chronic move-ins. Since this is a program for
chronic homelessness, this number should be 100%. So, it makes him think that some data
might be entered incorrectly. Dale wants us to use these dashboards to make improvements in
the system. Dale will be in touch with PSH program coordinators.

Built for Zero update – Project Inventory & Outreach Team Review

- o Dale showed the map tab on the Built For Zero website: Community.Solutionis/our-solutions/built-for-zero/

- o Dale is participating in a couple meetings each month for this.

  - ▪ Soon they will want to see our By Name List.
  - ▪ We will begin sending them some unidentified sample data.

2021 PIT Count Unsheltered/Sheltered Update

- o PIT Count is required every year at the end of January. It is comprised of unsheltered and sheltered count. We received a waiver this year for the unsheltered count. Our system will be counting sheltered as usual through HMIS on January 28th.

- o Typically, we would offer Project Homeless Connect to attract and count. However, in lieu of PHC, we will be collecting supplies and sending them out with Outreach. PHC information can be found at the CFTH Website along with a list of supplies: https://www.councilforthehomeless.org/project-homeless-connect/

Possibility of VA VASH client data being imported into HMIS

Dale is investigating this with the VA, including a point person for the project. His goal is to keep the data accurate as possible as this project is implemented.

We will likely have our updated annual report numbers to review for the upcoming February meeting.

Future System Users Meeting Schedule:
Feb 26th, 2021 10-11am Online Meeting
Apr 30th, 2021 10-11am Online Meeting