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March 10, 2021 Meeting Summary

**Vancouver Public Schools Office of the Education Ombuds, [Rachel Cason](#), VPS [www.vansd.org/equity-initiative/#ombuds](http://www.vansd.org/equity-initiative/#ombuds)**

Rachel presented a power point, which will be included with the follow up CoC announcement as well as on the website. Rachel has worked for VPS over 11 years in student engagement and drop-out prevention.

- **Program description** Trusted individual who can assist in navigating complex issues, specifically discipline. Works with students, families, schools to build supportive partnerships so that every student can engage in a valuable educational experience. The priority is access!

5 Key Program Elements:

1. Outreach
2. Collaboration
3. Consultation
4. Mediation / Conflict Resolution
5. Improvement

**Program Access:** Contact Rachel for program access.

**Clark County Youth Action Board, [Terrell Berry](#), Janus Youth**

This Action Board is looking for youth who would like to be heard and receive an opportunity to build resumes and learn networking skills in social services. The youth are the experts in what they need to survive and thrive so having them at the table is essential. The goal is to work on ending homelessness among youth and build a youth by name list.

It will be a paid position for youth. Talk, text or email Terrell to connect youth. An advisory board will have a minimum of 3 up to 10-15 on some other boards.

Terrell presented a power point, which will be included with the follow up CoC announcement as well as on the website along with the Youth Action Board interest form and .

**Access:** Contact Terrell directly for program access

**De-Escalation Training, [Jackie St. Louis](#), Clark County**

Jackie presented a power point, which will be included with the follow up CoC announcement as well as on the website.

The presentation took us through the **9 stages of conflict** escalation so you can tell when it is appropriate to be more sensitive or stepping back. It is also important to identify trusted partners in the community, especially trusted by the person with whom the conflict may escalate.

Summary of the 9 stages of conflict (see power point presentation for full details):

1. Tension (difference of opinion but resolution of conflict is still possible through discussion)
2. Debate (there is still rationality but there is some black & white thinking)
3. Actions instead of Words (talking no longer helps; actions are no longer necessary) – empathy has given way to distrust. So they expect an action to prove trust is still deserved.
4. Coalitions – no longer about the original thing but winning the conflict; perspective is lost.
5. Loss of Face – escalation; starts to become personal attacks
6. Threat Strategies – power struggle (we don't want to get here)
7. Limited destruction; no more bargaining or reasoning. It has become about harming or hurting
8. Total annihilation: the ultimate goal is the physical-material, mental-social or spiritual destruction of the other person.
9. Together into the abyss – total confrontation between the two parties.

This chart explains the resources needed for each stage:

### FRIEDRICH GLASL'S MODEL OF DE-ESCALATION

- **Stage 1-3:** Self-help is still possible (They may be able to resolve on their own)
- **Stage 2-3:** Help through **friends**, family or **professional moderation**
- **Stage 3-5:** Help through external **professional process support**
- **Stage 4-6:** Help through external socio-therapeutic process support (Formal)
- **Stage 5-7:** Help through external professional mediation (Outside of scope)
- **Stage 6-8:** Assistance through voluntary or mandatory arbitration (Out of scope)
- **Stage 7-9:** Help only possible through a power intervention from above (supernatural)

An important factor in de-escalation is taking control over your own responses: stay calm (keep your emotional brain in check), focus on feelings, ignore challenging questions.

**PIT Count/PHC Recap**, [Laura Ellsworth](#), Council for the Homeless

Due to the recommendation of Clark County Public Health, CFTH did not send out teams to conduct a PIT count outside of shelter. A count was only conducted of people currently sheltered. In partnership with many other agencies, CFTH conducted a supply drive for items that would normally be provided at St Joe's in years past. We were able to pivot in a way to remain safe yet still get supplies out into the community. Thank you to the generosity of Living Hope for providing the staging of all the supplies, Peace Health for hygiene supply kits, Banfield Pet Hospital for pet supply kits, and the various outreach teams and grassroots agencies who picked up and delivered supplies to people experiencing homelessness.

## **Announcements /Action Items**

**CoC Steering Committee NOTICE:** Applications are being sought for people with lived homelessness experience for CoC Steering Committee. Materials were sent with CoC Meeting Agenda and will be sent with the follow up meeting summary as well.

**Youth Advisory Board:** Applicants are being sought for this board made of up Clark County youth who currently are or have experienced homelessness.

### **Clark County** Announcements by Rebecca Royce:

- Applicants are being sought for the Community Advisory Board, specifically low-income reps in CC districts 3 or 4, east of 205.
- **TRAP:** \$29M coming to the community to provide up to 12 months of assistance. There is not a requirement to having arrears so they can also provide 3 months moving forward. The estimate is to help 5,000 households. This funding is designated specifically for eviction preventions. This funding is targeted to 50% AMI primarily and those who have been unemployed for 90 days (secondarily).
- There is the New American Rescue Plan that will also be brought to the table in the future to address current homelessness.

[CFTH Resource Guide & Spanish Resource Guide](#)  
[CFTH COVID-19 Web Page](#)

### **Next Coalition Meeting: May 12, 2021, from 10:00am-11:30am**

The Coalition meets on the 2<sup>nd</sup> Wed, bi-monthly for planning to prevent and end homelessness in Clark County.

**General Contact or Accessibility Needs:** Council for the Homeless (360) 993-9561 or  
[bschallberger@councilforthehomeless.org](mailto:bschallberger@councilforthehomeless.org)

For more information on the Coalition, visit [www.councilforthehomeless.org](http://www.councilforthehomeless.org) and click on Agency Resources.

*Individuals attending this meeting may have serious medical sensitivities to perfumes, colognes, scented lotions, aerosols, cleaning products, and scent-producing items, such as glue, markers, and scented candles. We ask that you respect their needs by voluntarily refraining from wearing or using scented products during the meeting. Thank you.*